

#### 1.0 Purpose

This document describes the general and special product assurance requirements that are in addition to the requirements in the Military Systems Group Inc. Standard Terms and Conditions. The requirements specified herein will be used by MSG Inc. for all AS9100 requirements and will be available through the Purchase Order, Contract, Website or other formal agreement (hereafter referred to as the Contact/Purchase Order) between a Supplier and MSG Inc. The purpose of this document is to clearly define for each purchase of products or services, all the necessary and applicable technical and quality requirements with which the Supplier must comply to meet the requirements of Military Systems Group, Inc., its customers and/or regulatory authorities.

#### 2.0 Scope

The Supplier requirements below apply to all Suppliers and sub-tier Suppliers to MSG providing raw materials, manufactured components and products as well as performing material processing such as, but not limited to: heat treating; chemical processing; surface enhancements; non-destructive and destructive testing; coatings; welding; and nonconventional machining processes for Aerospace products defined within AS9100. Acceptance of a Purchase Order with AS9100 Requirements from MSG Inc. binds the Supplier to the Terms and Conditions listed in the Purchase Order and the requirements listed in this document. The Supplier is not authorized to outsource any portion of the Purchase Order requirements unless specifically authorized by MSG Inc and must flow down these requirements to any sub-tier Suppliers that perform work aligning back to said product in applicable purchase order. Note that these requirements correspond with the requirements of MSG Inc.'s customers and with the requirements of AS9100D, Clause 8.4.3.

#### 3.0 Supplier Responsibilities

- 3.0.1 The processes, products, and services to be provided include the identification of relevant technical data (e.g., specifications, drawings, process requirements, work instructions)
  - Refer to Military Systems Group Inc. Purchase Order and Technical Data Packages and or/ the Acknowledgement provided by Supplier.

# 3.0.2 The approval of: products and services; methods, processes, and equipment; the release of products and services.

- Each shipment must be accompanied by one legible copy of a statement of conformance unless otherwise noted in the Purchase Order.
  - a. A certificate of conformance (C of C), supplied with the shipment must provide at a minimum: Supplier name, part number, purchase order number, quantity of parts, engineering revision, serial numbers (if applicable), and title and name of authorized Supplier representative.
  - Material certifications shall show quantitative analysis of each element and physical testing. Traceability for Raw Material is required and shall be retained and provided to MSG Inc. with product.

#### 3.0.3 Competence, including any required qualification of persons.

• Supplier will ensure that employees and people working on its behalf are competent and trained in accordance with the requirements of AS9100D.

#### 3.0.4 The Supplier's interactions with Military Systems Group Inc.

In addition to the other requirements recorded within this document, Suppliers shall hold all
information received from MSG Inc.in confidence and no third-party request for information
will be authorized unless approved, in writing, by MSG Inc.

## 3.0.5 Control and monitoring of Supplier's performance to be applied by Military Systems Group Inc.

Military Systems Group Inc. will score Suppliers based on Quality, Delivery, and Service.



Suppliers that fail to perform in these areas may receive Corrective Actions and may be considered for probation or removal from MSG Inc's Approved Supplier List.

# 3.0.6 Verification or validation activities that Military Systems Group Inc, or its customer, intends to perform at Supplier's premises.

• Military Systems Group Inc. and its customers reserve the right to perform verification and/or validation activities at the Supplier's premises.

#### 3.0.7 Design and development control.

 Design and development control does not apply to Military Systems Group Inc Suppliers, unless otherwise identified and or/specified on our Purchase Order.

#### 3.0.8 Special requirements, critical items, or key characteristics.

 As per the requirements of AS9100D, Supplier is responsible for the validation, and periodic revalidation, of the ability to achieve planned results of the processes for production and service provision, where the resulting output cannot be verified by subsequent monitoring or measurement.

#### 3.0.9 Test, inspection, and verification (including production process verification).

- For calibration Purchase Orders, all gauges and instruments must be calibrated using standards whose accuracies are traceable to the National Institute of Standards and Technology (NIST).
- Supplier will maintain a quality/inspection system that will ensure all goods and services conform to contract requirements whether manufactured or processed by Supplier or procured from Sub-Tier Suppliers.
- All vendors providing Calibration Services must:
  - Maintain Certification to ISO17025 (or equivalent)
  - Provide reporting of "As Found" and "As Left" status if the item is found to be out of tolerance. Notification must be made to MSG Inc's Quality Manager.
  - Utilize Calibration Standard traceable to NIST.
  - Provided calibration certifications must specifically state NIST traceability.

# 3.0.10 The use of statistical techniques for product acceptance and related instructions for acceptance by Military Systems Group Inc.

- Refer to MSG Inc's Purchase Order and / or the Acknowledgement provided by Supplier.
- Sample inspection shall be conducted in accordance with an industry standard sample plan. The Accept criteria shall be zero defects. If a defect is found, a 100% inspection for the failed characteristic will be conducted for the lot.
- First Articles are standard practice for acceptance with Military Systems Group Inc. and results will be communicated as requested.

#### 3.0.11 The need to:

#### a. Implement a quality management system.

When specifically requested by Military Systems Group in writing, Supplier will maintain a quality system in compliance with AS9120, a recognized

Quality Management System and/or approved by Military Systems Group.

b. Use customer-designated or approved external providers, including process sources (e.g., special processes).

When required by Military Systems Group Inc. or by

MSG Inc., Suppliers, will use customer-specified sources with appropriate accreditation.



#### 3.0.12 Nonconforming products & material review:

 Notify Military System Group Inc. of nonconforming processes, products, or services and obtain approval for their disposition.

#### 3.0.13 Identification, Segregation & Control

- Any products found to be nonconforming to provided drawings, specifications, contract, or other applicable requirements either by the Supplier or the Supplier's sub-tier sources, shall have written approval from Military Systems Group Inc. and be identified, segregated, and reworked or replaced with conforming products prior to delivery to MSG Inc.
- Military Systems Group reserves the right to reject and return any nonconforming products to the Supplier at the Supplier's expense unless otherwise noted in writing from the Military Systems Group Buyer and Quality Manager.

#### 3.0.14 Supplier Material Review Authority

Unless the Supplier is granted Material Review authority by inclusion of a written
Quality Assurance Approval, all nonconforming material shall be submitted in
writing to Military Systems Group for disposition. Correspondence should be
directed to the MSG Inc. Buyer and Quality Manager.

## 3.0.15 Supplier Notification of Nonconforming Products Delivered to Military Systems Group Inc.

- When the Supplier has determined that nonconforming product(s) have been delivered to Military Systems Group Inc. the Supplier shall notify MSG Inc. within twenty-four (24) hours of the initial discovery.
- The Supplier shall use receipt acknowledged e-mail or other positive notification method while directing this correspondence to the MSG Inc. Buyer and Quality Manager.

#### 3.0.16 Re-Submittal of Products Previously Rejected by Military Systems Group Inc.

 Products returned to the Supplier by MSG Inc. and re-worked or replaced by the Supplier and re-submitted to MSG Inc shall be clearly identified as re-submitted products and should include a defined list of the rework method utilized and approved by the Military Systems Group Inc. Quality Manager.

#### 3.0.17 Rejection

- Any product failing to meet the required criteria may upon inspection be rejected
  and returned to the supplier. An engineering and quality evaluation will be required
  on any non-conforming part to determine whether the part can be re-worked or
  processed as a Use As-Is item.
- When a Root Cause / Corrective Action is required for the rejected product, it shall
  be submitted to Military Systems Group Inc. within the time specified on the
  Corrective Action Request. If additional time is required, an extension may be
  requested by contacting the MSG Inc. Quality Manager. Corrective action shall
  address containment, root cause analysis (8D), mistake proofing and overall
  corrective action. Corrective actions not answered shall be grounds for removing
  your approved vendor status with documented correspondence of this notification.

#### 3.0.18 Prevent the use of counterfeit parts.

 To prevent the purchase of counterfeit or suspect / unapproved products and to ensure product identification and traceability (and for other reasons), Supplier shall develop a counterfeit parts program using AS6174 and/or AS5553 as a



guide.

- 3.0.19 Notify Military Systems Group of changes to processes, product changes, substitutions, repairs, salvage, or services, including changes of their external providers or facility location changes of manufacture, and obtain MSG Inc.'s approval for applicable purchase order items identified.
  - During performance on the Contract, the supplier shall give written notice to MSG Inc. relocating and production, inspection or processing facilities; or, transferring work between different facilities; or, when applicable, prior to initiating any changes in the source of major components procured by the supplier and designated for use in or for installation on products scheduled for delivery to MSG Inc. or, making any other changes which may affect product quality, reliability or integrity.
  - Supplier will notify MSG Inc. of any product or process changes or changes in approval status that affect MSG Inc.'s product and are subject to re-survey and approval.
  - The Supplier may not make any changes or substitutions to any products or services required by the Contract, drawing, specification, standard, or other applicable document without prior written authorization by Military Systems Group Inc's Buyer and Quality Manager. Authorization may be contingent on MSG Inc. conducting an on-site review of the proposed product or service changes at the Supplier's facilities, or the facilities of the Supplier's sub-tier sources.

# 3.0.20 Flow down to external providers' applicable requirements including customer requirements.

• Suppliers shall flow-down to Sub-Tier Suppliers the applicable requirements as required by the purchase order either specifically or by reference.

#### 3.0.21 DPAS Rating.

- If a DPAS rating is shown on the face or any line of this purchase order, then: this is a "DPAS rated" order certified for national defense use, and you are required to follow all the provisions of the defense priorities and allocations system regulation (15 CFR 700). All "DPAS rated" orders must be accepted or rejected as follows:
  - a. "DX" rated POs must be accepted or rejected in writing (hardcopy), or in electronic format, within 5 working days after order receipt.
  - b. "DO" rated POs must be accepted or rejected in writing (hardcopy), or in electronic format, within 10 working days after order receipt.
  - c. Rejection of "DO" or "DX" orders must be in writing (hardcopy), or in electronic format, giving the specific reason for the rejection.
  - d. If, after acceptance of this order, vendor subsequently finds that shipment or performance will be delayed, vendor must notify the buyer Immediately in writing (hardcopy), or in electronic format, give reasons for the delay, and advise of a new shipment or performance date.
- If both DPAS rated and unrated PO quantities are reflected in this order, you
  are only required to follow the DPAS regulation as it pertains to the DPAS rated
  quantities. Military Systems Group Inc. Will provide additional flow down
  requirements in addition to the requirements stated in this document, but not
  limited to specified Government Contracting Flow Down Requirements.

# 3.0.22 Provide test specimens for design approval, inspection/verification, investigation, or auditing.

When requested by Military Systems Group Inc. or its customers, Supplier will
provide test specimens for inspection/verification, investigation and/or



auditing purposes. These articles or specimens will be submitted to the Quality Manager for validation and overall approval vs the supplied Technical Data Package.

#### 3.0.23 Inspection Documentation

 Inspection documentation shall be available for all lots of material purchased by Military Systems Group Inc. and shall include required certifications and tests.
 These documents required by the purchase order shall be submitted with each lot shipment.

# 3.0.24 Retain documented information, including retention periods and disposition requirements:

- Unless otherwise specified on the Purchase Order, the latest specification revision in effect at the time the lot of raw material/parts was originally manufactured or processed shall apply.
- In the event a document has been superseded, the latest revision of the superseding document shall apply.
- All certifications, test reports, and inspection reports, as well as receiving
  inspection, in-process inspection, final inspection, and calibration records shall be
  retained for a minimum of 10 years after close of the purchase order, unless
  otherwise specified by Military Systems Group Inc.
- Where FLIGHT SAFETY is a contract requirement all records pertaining to the
  processing must be maintained for 40 years after close of the purchase order.
  These records will be made available to Military Systems Group Inc, MSG Inc.'s
  customers, or regulatory agency upon request.

#### 3.0.25 Prevent Foreign Object Debris

- Supplier is required to establish (If noted within the Purchase Order) and maintain a
  Foreign Object Debris (FOD) prevention program per the requirements of NAS412. Suppliers FOD prevention program shall include the review of design and
  manufacturing processes to identify and eliminate foreign object entrapment
  areas and paths through which foreign objects can migrate.
- Supplier shall ensure work is accomplished in a manner preventing foreign objects or material in deliverable items.
- Supplier shall maintain work areas and positive control of tools, parts, and
  materials in a manner sufficient to preclude the risk of FOD incidents. Supplier
  shall document and investigate each FOD incident and ensure elimination of the
  root cause of each incident.

# 3.0.26 The right of access by Military Systems Group Inc, Military Systems Group Inc Customer's , and regulatory authorities to the applicable areas of facilities and to applicable documented information, at any level of the supply chain.

- Military Systems Group Inc. and MSG Inc customers reserve the right to perform an on-site inspection of the Supplier's facility. MSG Inc. will give reasonable notification to the Supplier prior to the on-site inspection.
- The on-site inspection may include surveillance of the Supplier's facilities, procedures, production methods, processes, and the Supplier's Quality System.
- The Supplier shall furnish, at no cost, the necessary data as required by applicable drawings, Purchase Order, specifications, and inspection instructions to facilitate the on-site inspection.

3.0.27 Ensuring that persons are aware of: their contribution to product or service conformity; their contribution to product safety; the importance of ethical behavior.



- Supplier must be committed to the highest standards of ethics and business conduct. Supplier must comply with the law, honor commitments, act in good faith, and be accountable. Supplier must strive to maintain full compliance with all laws and regulations applicable to the operation of the business and customer relationships.
- Supplier will avoid involvement in activities that may be perceived as a conflict-of-interest.
- Supplier will respect the legitimate proprietary rights and intellectual property rights of customers and Suppliers and take proper care to protect sensitive information, including confidential, proprietary, and personal information.
- Supplier will support product safety by ensuring robust management of special requirements, critical items, and key characteristics.
- If there are concerns with respect to product safety, Supplier will communicate them to Military Systems Group Inc.
- If there is a concern at the Supplier's premises with respect to safety during the manufacture of the product, Supplier will notify its own employees of the concern and whenever possible, mitigate the concern.
- Supplier will ensure that employees and people working on its behalf are aware of:
  - A. Follow the Supplier's Code of Conduct regarding forced labor and human trafficking.
  - B. Certify the materials incorporated into their product comply with all applicable laws regarding human trafficking of the country or countries in which they are conducting business.
  - C. To take appropriate corrective measures if human trafficking is found within the suppliers' operations and enforce disciplinary action, including, but not limited to, termination of business relationships if suppliers do not take appropriate corrective measures.
  - D. Their contribution to product safety.
  - E. The importance of ethical behavior.
  - F. Their contribution to product or service conformity.

#### 3.0.28 Use of Non-Conventional Manufacturing Methods.

Unless required by the drawing, specification, or Contract, the Supplier may not use Electrical Discharge Machining (EDM), Electro Chemical Machining (ECM), laser, or abrasive water jet cutting or drilling, flame spray coatings, or any other non-conventional manufacturing method or process on products scheduled for delivery to Military Systems Group Inc. without prior written authorization by Military Systems Group Inc. This prohibition also applies to the use of such processes by the Supplier's sub-tier sources. Military Systems Group Technical Data Packages and Purchase order will be utilized for amendment approval to these process on a case by case basis.

#### 3.0.29 Altering Data on Documents.

The use of any method that causes the original data on documents to be obliterated and unreadable (i.e. the use of correction fluids, correction tape, write-over, or other methods) to correct, modify or otherwise alter the data and/or entries on any certifications, test reports or other documents required by the Contract, is strictly prohibited.

#### 3.0.30 Special Process Suppliers.

Special process suppliers must hold active NADCAP accreditations(s) for the

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special process performed, regardless of tier unless otherwise specified in the purchase order. Electrical Soldering.

Electrical/Electronic soldering shall be performed per J-Std-001. Personnel performing soldering shall be trained per J-Std-001. This is applicable to Technical Data Packages that require such processes for competition.

#### 3.0.31 Contract Changes & Their Effectivity.

#### A. Military Systems Group Inc. Changes.

 The Supplier shall incorporate, at the specified and agreed upon effectivity points, all changes initiated by Military Systems Group Inc. and communicated to the Supplier through a formal Contract change and/or amendment to the purchase order with written proof.

#### B. Supplier initiated; Source Controlled & Non-Source Controlled Products.

• No changes in product design, drawings, specifications, materials, or processes are permitted without prior approval by Military Systems Group.

#### 3.0.32 Certifications/Documentation

#### A. Delivery Certification.

 By delivering products or services to Military Systems Group Inc. required by the Contract, the Supplier certifies that such products or services are following all applicable requirements of the Contract, and objective evidence of compliance is available and will be furnished within 72 hours to Military Systems Group Inc. for review upon request.

#### B. Certification Language & Content.

- The Supplier is responsible to ensure that all certifications furnished by the Supplier, or by the Supplier's sub-tier sources, are <u>complete</u>, <u>legible</u>, and <u>reproducible</u>, <u>accurate</u> and in <u>compliance</u> with all Contract requirements.
- All certifications shall be in the English language and as a minimum include the following information and data:
  - Name and address of the issuing organization (Supplier and/or Supplier's sub-tier source)
  - 2. Part number and revision.
  - 3. Quantity processed and/or delivered
  - 4. Lot or batch number (when applicable), Heat Codes
  - 5. Military Systems Group Inc. Contract/ Purchase order number
  - 6. Title and signature that meets the requirements of 3.0.34 and 3.0.35, of the authorized official of the issuing organization.
  - 7. Certifications issued by Supplier's sub-tier sources shall include information and data required by (1), (2), (3), (4), and (6) above.

#### 3.0.33 Acceptable & Authorized Signatures.

- All certifications and test reports shall include the title and acceptable signature of the
  authorizing company official and shall be actual signatures rendered in ink, facsimiles of
  signatures such as a rubber stamp, or machine or computer graphics generated facsimile
  signatures.
- The title of the authorizing company official may be in a printed or handwritten format.
- When quality or inspection stamps are used in lieu of actual signatures, such stamps shall clearly identify the issuing organization and the authorized individual to whom the stamp is assigned.
- The issue, use, and control of such stamps shall be governed by documented procedures in the Supplier's Quality Management System.
- The use of electronic signatures on electronic documents is up to the supplier but must be under the direct control of the person whose name appears on the document,



governed by documented procedures in the Quality Management System and may only be applied at the location or facility where the individual is located.

#### 3.0.34 Packaging

- Parts shall be packaged in such a manner that no damage shall occur during the shipping process.
- Parts should be packaged such that they cannot contact other parts and will not break out of the shipping container.
- Packaging shall protect parts from Foreign Object Debris (FOD).

#### 3.0.35 Delivery

 Delivery of products shall meet the PO shipping methods and be adequate for the Product to be shipped. Military Systems Gorup Inc. will state the method of shipping on the contract and / or Purchase Order. MSG Inc's standard method for shipping domestic is FOB Origin and International is FOB ExWorks